

# **Privacy Policy**

Australian Taekwondo Ltd ACN 167 216 033

This privacy policy sets out how Australian Taekwondo uses and protects any information that you give us and applies to paper based and/or digital platforms and/or systems.

Australian Taekwondo is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using our services, then you can be assured that it will only be used in accordance with this privacy statement.

As this policy may change from time to time you should check this page to ensure that you are happy with any changes. This policy is effective from 20 July 2011.

#### What we collect

We may collect the following information:

Name, contact information including email address and demographic information such as postcode, preferences, and other information relevant to your membership and/or sports competition entries.

# What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Identifying you and your competition entry preferences.
- To create competition division groupings and draws.
- Provide data sets and competitor related information to competition managers as defined in their Competition Management Guidelines.
- Internal record keeping.
- Internal participation analysis.
- We may use the information to improve our products and services.
- We may periodically send competition related information using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes.
- We may contact you by email, landline or mobile phone, fax, mail or social media.
- We may use the information to customise the website according to your interests.

## Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

## **How We Use Cookies**

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

#### **Links to Other Websites**

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

## **Controlling Your Personal Information**

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Australian Privacy Act 1988. A small fee will be payable. If you would like a copy of the information held on you please contact us.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.